



Discount Drug Mart

Certificate of Training

General Information: Patient/caregiver has been provided the following:

- ✓ Discount Drug Mart services and role in health care process
- ✓ Patient rights & responsibilities
- ✓ How to contact Discount Drug Mart to order supplies and for delivery schedules, at any time (24-hour phone number, email, website, etc.)

Disease State: Patient/caregiver should have a basic understanding of the following:

- ✓ The disease state which requires equipment/therapy
- ✓ Patient Plan of Care - Equipment Management Plan
- ✓ Patient Surveys – Discount Drug Mart may contact the patient to complete a survey that will help with quality assurance standards

Therapy Information: Patient/caregiver should have the ability to verbalize the following:

- ✓ All prescription information (equipment ordered, ordering physician)
- ✓ Desired action(s) of all prescription(s)

Equipment Management: Patient/caregiver should be able to demonstrate:

- ✓ Proper cleaning and maintenance of equipment
- ✓ Proper storage and equipment placement
- ✓ Proper waste management and disposal
- ✓ Proper use of all disposables and attachments
- ✓ Basic troubleshooting measures and reporting
- ✓ Electrical Safety
- ✓ Basic home safety

Emergency procedures: Patient/caregiver should be able to verbalize/demonstrate the following:

- ✓ What is the definition of an emergency?
- ✓ Comprehensive disaster\evacuation plan in place