

Discount Drug Mart

Plan for Care – Ambulatory Aids



General Information

- ✓ Ensure that the appropriate person(s), in addition to the patient, have reviewed all educational material, as well as the equipment instruction/warranty booklet that has been provided to the patient/caregiver.
- ✓ Be advised that no one should change the prescription without consulting with the patient's physician.
- ✓ Only skilled professionals are qualified to make repairs on the equipment.
- ✓ If your equipment malfunctions, please contact us as soon as possible at 1-800-446-4607.
- ✓ We are available to troubleshoot and address any equipment issues that you may have, 24 hours/7 days a week.

Operating Information

- ✓ Patient/caregiver must receive instructions for the safe use of this equipment from their treating prescriber and/or other authorized licensed personnel. These procedures must be followed and should not be varied from.
- ✓ The following can be found in the equipment instruction/warranty booklet:
 - The ambulatory aid's weight limit.
 - How to adjust height.
 - How to fold, if applicable.
 - How to attach basket, if applicable.
 - Brake operations, if applicable.
- ✓ Use caution when using outside in wet or snowy conditions.
- ✓ Use mild soap and water or a non-abrasive cleaner and to NEVER use a water spot remover to clean equipment.
- ✓ Routinely inspect the rubber tips, handgrips, and/or under pads, if applicable and regularly replace worn or damaged parts immediately.
- ✓ The patient/caregiver always has the opportunity to ask questions and get answers from staff by contacting Discount Drug Mart Professional Medical Equipment Equipment & Services at 1-800-446-4607, 24 hours a day/7 days a week.