

Discount Drug Mart

Plan for Care – Hygiene and Bath Aids



General Information

- ✓ Ensure that the appropriate person(s), in addition to the patient, have reviewed all educational material, as well as the equipment instruction/warranty booklet that has been provided to the patient/caregiver.
- ✓ Be advised that no one should change the prescription without consulting with the patient's physician.
- ✓ Only skilled professionals are qualified to make repairs on the equipment.
- ✓ If your equipment malfunctions, please contact us as soon as possible at 1-800-446-4607.
- ✓ We are available to troubleshoot and address any equipment issues that you may have, 24 hours/7 days a week.

Operating Information

- ✓ Review the equipment instruction booklet on how to adjust equipment height or removable parts.
- ✓ Inspect rubber feet or tips and regularly replace worn or damaged tips immediately.
- ✓ Ensure that all shower/bath aids are air-dried between uses.
- ✓ Use mild soap and water or a non-abrasive cleaner for cleaning. NEVER use a water spot remover to clean equipment.
- ✓ DO NOT install this equipment without first reading instruction sheet.
- ✓ Use arm supports only for assistance (if applicable).
- ✓ Assist bars are NOT grab bars. The suction cups will NOT accommodate full load bearing. Use at your own risk.
- ✓ Follow the plan of service regarding the equipment.
- ✓ The patient/caregiver always has the opportunity to ask questions and get answers from staff by contacting Discount Drug Mart Professional Medical Equipment Equipment & Services at 1-800-446-4607, 24 hours a day/7 days a week.